

Attention Patients:

We would like to inform you that Palomar Health Medical Group will be undergoing a Electronic Health Record system upgrade beginning March 17, 2023 through March 27, 2023. This will limit our access to our medical record and appointment scheduling systems. We will continue to see patients as usual and we want you to know that we are here for you and your healthcare needs. Please understand that there might be a delay in response times as they relate to prescription refills, orders and referrals.

During this time, we will have read-only access to our Electronic Health Record. We will not be able to schedule any future appointments, but will be taking appointment requests. Once our scheduling systems become available again, PHMG personnel will work diligently to ensure that patients are contacted to have their requested appointment scheduled.

We have taken necessary steps to ensure a smooth transition with minimal disruption of services while we are upgrading our Electronic Health Record platform. After our health record update is complete, this will allow immediate access to all patient records across the entire PHMG system. We apologize in advance for any inconvenience caused during this period and appreciate your patience as we work to make a stronger health system to be able to provide more comprehensive care to you as our patient.

Thank you for choosing Palomar Health Medical Group!